

Changes

to the Health Unit's
Office in Burk's Falls



In recent months, the function of the Health Unit's Burk's Falls office was reviewed. This review is part of an ongoing evaluation of our practices. The review showed very few people "drop-in" to the office. The main reason for visiting the office was to pick-up and drop-off private water samples.

The Health Unit's goal is to provide public health services in the most efficient way possible. Therefore, we decided to change the way we use the office space in Burk's Falls.

Three important changes were made.

1. The office is now closed to the public, except by appointment.

Staff work from the office on Copeland Street ... but they spend most of their time out in the community. Therefore, drop-in visits are not possible.

To make an appointment or to talk directly with staff, call 1-800-563-2808.



2. Water bottles for private system testing are still available at the Burk's Falls office.

A new self-serve unit for water bottle pick-up and drop-off is inside the front door of the office. Samples must be put in the refrigerator before 2 pm, Mondays to Thursdays.

The lab that tests water samples is closed on weekends and holidays. Therefore, water samples are not accepted at the Health Unit on Fridays, weekends, or the day before any holiday.

3. A direct telephone line to the Health Unit is inside the front door of the office.

You can use this telephone to talk to public health staff about general public health issues. This line connects you to the main office in North Bay. It also connects you to staff in the Burk's Falls office when you arrive for a scheduled appointment.

You can also call the Health Unit from home, by calling toll-free, 1-800-563-2808.



Public Health staff continue to provide services to the Burk's Falls area.

This includes:

- Two Public Health Nurses working on Family Health programs
- Three part-time Family Home visitors also involved with the Healthy Babies Healthy Children program
- One full-time Public Health Inspector focused on Environmental Health programs
- One part-time Tobacco Enforcement Officer enforcing Smoke-Free legislation
- One part-time Public Health Nurse handling Sexual Health programs.

All other Health Unit programs and services are provided in the Burk's Falls area by Public Health staff from our offices in either Parry Sound or North Bay.

To contact the Health Unit:

Phone: 1-800-563-2808

Web: www.healthunit.biz

Email: contact@healthunit.biz